

The Ambassador PROGRAM



Personalized attention when it's needed most!

Sometimes a little extra companionship can ease a transition, enhance a celebration and make all the difference when it comes to recreational activities. The Ambassador Program offers companion services that will give your loved one peace of mind and additional assistance where and when they need it.

The Ambassador Program has move-in days, birthdays and holidays covered—just because days too.

Transition Packages

The first few days at any new place can be a little hectic without someone to show you around and offer a hand. So when your loved one is moving into The Glen, or returning after a hospital or rehabilitation stay and you can't be there every minute to help, one of our trained companions can provide one-on-one assistance to gently introduce (or reintroduce) new faces, routines and activities in a loving and personalized way. With a Transition Package, you can rest easy knowing that a potentially stressful time will be handled in the most kind and caring manner.

Celebration Packages

We understand that work schedules or distance just don't allow you to spend all the time you'd like with your loved one. And, unfortunately, you can't wrap up a big hug and tie it with a bow. So a one-on-one Celebration Package can make any day extra special. Birthdays, holidays or just a surprise on any day, the team at The Glen will assist you with planning an event, a special trip or outing, even a basket of goodies hand delivered with a special message from you. From museum visits or theatre tickets and dinner at a favorite restaurant to a parade or picnic at the park, a customized Celebration Package includes all expenses, companion services, escort fees and transportation.

Recreation Packages

A move to The Glen doesn't mean your loved one has to give up favorite activities. Golfing, season tickets, museum memberships...you name it. Recreation Packages make transportation and participation in those loved pastimes or new hobbies possible. The Glen team is trained to meet the specific needs of residents and offers customized Recreation Packages for individual activities or group programs. You can rest easy knowing that a Glen team member will provide the assistance your loved one needs to get the most enjoyment and create treasured memories.

Over 

The Ambassador PROGRAM Q&A



Q: What are some examples?

A: Celebration and Recreation Packages are personalized to meet each resident's interests, so the options are virtually endless. Here are just a few examples:

- Round of golf followed by a leisurely lunch
- Matinee at the movies and all the snacks that go with it
- Selection of holiday gift baskets to choose for your loved ones
- Visit to a favorite museum and favorite restaurant after
- Walk and picnic in the park on a perfect afternoon
- Celebratory dinner and theatre, dance or concert tickets
- Morning or afternoon shopping and snacking at the mall

Q: What do packages cost?

A: For one-on-one care the hourly rate is \$18 per hour OR
\$192 for 12 hours of one-on-one care
\$384 for 24 hours of one-on-one care
\$576 for 36 hours of one-on-one care

Cost of entrance fee or tickets, any applicable meal expenses and transportation extra.

Q: How can I be a part of it?

A: Help plan your loved one's special day! Contact us as soon as possible so we can make the arrangements. After the big day, you can expect a written summary and pictures so you can be part of the fun even if you couldn't be there in person.